



Community Support Hubs

Social Emotional Learning

WHERE WE ARE: Consistent and equitable practices move us closer to eliminating inequities and providing a guaranteed, personalized, and applied educational experience for all students, so that students are a ready graduate prepared to accomplish post-secondary education and career goals. Currently, there is a need to expand outreach and to support students and families in identifying and removing barriers that impede student outcomes in the areas of academics and Social Emotional Learning-SEL (attendance and behavior). Those barriers identified through needs assessment are SEL, mental health and wellness needs, truancy, food insecurities, standard school attire and school supply needs, technology support needs, and enrollment assistance to name a few.

WHERE WE ARE GOING (October 2020 – Ongoing): We are committed to every student being known, respected, and cared for. With the Re-Launch of Community Support Hubs (formerly virtual help centers), students and families across our city have access to on-demand wraparound support and guidance for learning success. The Community Support Hubs provide students and families with expanded outreach and support in the following areas.

- Aligning social emotional and mental health and wellness resources
- Providing access to housing, food, clothing, school supply needs, etc.
- Providing technology support, attendance and enrollment assistance and any other area of need.

In addition to the expanded outreach, support services will be tracked and monitored through a robust collaborative referral and case management process. The four Community Support Hubs are located at Maplewood High School, Pearl-Cohn High School, Glencliff High School and Hillwood High School, operating from 9am-3pm, Monday through Friday.

MEASURABLE GOALS:

- Increase average daily attendance
- Attempt outreach to 100% of students withdrawn for lack of attendance
- Referred students and families will be provided case management and follow up services which includes making appropriate referrals as needed.

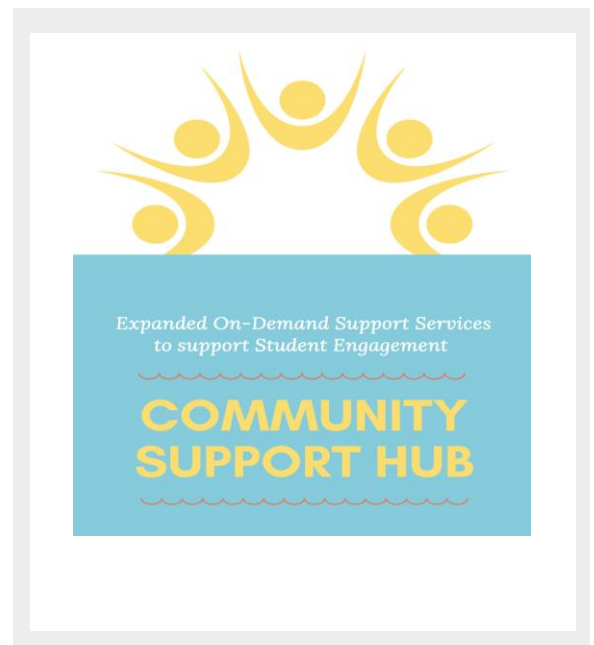
AT A GLANCE

Challenges: Our students and families are faced with barriers that impact their ability to engage fully in high quality learning experiences successfully.

Opportunities: Eliminate inequities and amplify student engagement through access to on-demand wraparound support services and follow up case management for maximum impact.

Outcomes: Improved Academic and SEL Outcomes
-Attendance and Behavior, Improved School and Community Culture

Partnerships: Support Hub Departments, STARS, Other MNPS Partners



INITIATIVE LEADS:

Dr. Michelle Springer, *Chief of Student Support Services*

Ken Stark, *Executive Officer of Operations*